

How do I set up my mailbox in Outlook?

There is a useful help video at <https://www.youtube.com/watch?v=F36KKLO-Lp8>

We make use of 'autodiscover' technology, so that in the majority of cases, Microsoft Outlook can set up your account for you with only an email address and a password.

Automatic Setup

- In Outlook, choose the **File** tab
- Under **Account Information**, choose **Add Account**
- On the **Auto Account Setup** page, enter your name, email address, and password, and then choose **Next**
- Choose **Finish**

Manual Setup

If automatic setup failed, you can choose Manual setup or additional server types to enter your settings manually. Use these settings:

Account type: IMAP

Incoming mail server: imap.stackmail.com.

Outgoing mail server: smtp.stackmail.com.

Incoming server port (IMAP): 993

Use the following type of encrypted connection: SSL

Outgoing server port (SMTP): 465

Use the following type of encrypted connection: SSL/TLS

When setting up your account, please choose More Settings > Outgoing Server and check the box for 'My outgoing server (SMTP) requires authentication'.

If you experience any problems with the connection or receive a certificate warning, please disable SSL/TLS encryption and change the incoming server port to 143.

You can also set up the account using POP3, however this is not recommended in general as emails will be downloaded to the mail client you connect to the mail server.

Account type: POP3

Incoming mail server: pop3.stackmail.com.

Outgoing mail server: smtp.stackmail.com.

Incoming server port (POP3): 995

Use the following type of encrypted connection: SSL

Outgoing server port (SMTP): 465

Use the following type of encrypted connection: SSL/TLS